



Home Health Aide On-the-Go In-Service Lessons: Vol. 9, Issue 12: Incident Reporting

HCPPro, Inc., Lu Post RN MN

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Incidents are problems or adverse events such as infections, patient falls, or medical errors that typically lead to unexpected and undesired outcomes. An incident report captures the details associated with an adverse event and allows the agency to investigate the problem so processes can be improved. The goal is to reduce the risk that similar incidents will occur again in the future. This in-service reviews the types of adverse events that may lead to incidents in homecare, why incident reports are important, and how to accurately complete an incident report if an adverse event arises. **LESSON OBJECTIVES** After completion of this program, the home health aide will be able to: Discuss the two major reasons for documenting an incident report in homecare Identify five incidents in homecare that require completion of an incident report Define three components that must be documented on every incident report **Contents of this lesson:** A clearly written fact sheet A 10-question post-test to measure understanding of the subject matter An answer sheet with a place for the instructor's comments and signature An illustrative, homecare-specific case study Suggested supplemental learning activities An attendance log and certificate of completion

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