



Cisco IP Communications Express: CallManager Express with Cisco Unity Express

Danelle Au, Baldwin Choi, Rajesh Haridas, Christina Hattingh, Ravi Koulagi, Mike Tasker, Lillian Xia

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Cisco IP Communications Express: CallManager Express with Cisco Unity Express Danelle Au, Baldwin Choi, Rajesh Haridas, Christina Hattingh, Ravi Koulagi, Mike Tasker, Lillian Xia Telephony solutions for the small and medium business, enterprise branch office, and small office

- Detailed information not available in any other resource enables you to deploy IP telephony solutions with maximum efficiency
- Building blocks of the product features provide solutions that enhance the operations and productivity of your organization
- Numerous examples show you how to configure the comprehensive suite of features available with Cisco IPC Express
- Insights from the experts demonstrate how you can enhance your IP telephony system with applications such as automated attendant and voice mail
- Management and troubleshooting tips will help you keep your network up and running smoothly

Enterprise branches and small and medium businesses require IP telephony solutions particular to their size. Cisco® IP Communications (IPC) Express is the answer: a one-box solution that provides turnkey operation with an easy-to-use web-based interface for combined voice and data needs. Cisco IPC Express delivers a comprehensive suite of telephony features, security, and applications—but how will you use them to your best advantage?

This book, *Cisco IP Communications Express*, provides the detailed information you need to maximize the use of this powerful product suite. By reading this book, you will learn how Cisco IPC Express and its applications can become a business solution for your office or enterprise. The experts from Cisco Systems® give you in-depth design guidance, full configurations, and valuable examples to serve as blueprints for your network. The feature operation and deployment discussions demonstrate how to configure and customize the system and how to use different product features to achieve your specific business goals. Once you deploy your solutions, you will be able to maintain your network through the troubleshooting guidance and examples of resolutions to common problems provided in this book.

Cisco IP Communications Express is a must-have for any organization using Cisco CallManager Express or Cisco Unity® Express. Technology decision makers and network administrators will be armed with relevant information on how to deploy IP communications for their particular business needs. IT managers in larger enterprises will benefit from the plans for distributed call processing design for their networks. Service providers and resellers will be prepared to sell, install, configure, and troubleshoot Cisco IPC Express based on customer needs. Beyond its application in the workspace, Cisco IP Communications Express will also prove helpful to those studying for Cisco voice-related certifications.

This IP communications book is part of the Cisco Press® Networking Technology Series. IP communications titles from Cisco Press help networking professionals understand voice and IP telephony technologies, plan and design converged networks, and implement network solutions for increased productivity.

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